



SXT Adventures Trip Cancellation Request

Scuba X Travel, Inc. dba SXT Adventures | Version 1.7 | Latest Revision: October 9, 2026

We're sorry you won't be joining us on this adventure. We strive to support our guests whenever possible, including outside regular business hours. Immediate responses are not guaranteed. Use this form for individual, group, or custom trips. For estimates or transfer inquiries, contact your advisor. Submit only when you intend to cancel.

Your request

Requesting adult full legal name: _____

If signing for another traveler, state relationship and authority: _____

Email: _____

Phone: _____

Trip name: _____

Trip dates: _____

Invoice or booking number if available: _____

Trip dates identify this trip, not separate arrival or departure travel. No booking number is required if SXT can identify the booking.

Affected travelers by full name: _____

Trip services: choose one of the next two options

☐ All SXT-arranged trip services for the listed travelers, excluding separately billed airfare or other travel unless identified below.

☐ Only these services for the listed travelers: _____

Optional additional cancellation:

☐ Also cancel separately billed travel or services

Invoice and services: _____

Cancellation may affect shared-room costs or remaining services as explained in your accepted booking terms and below.

When the request is received

Send this completed form to hello@sxtadventures.com, our monitored email, or use the designated online cancellation form. A complete written request takes effect for SXT's records when received. We will clarify any missing scope or authority should an incomplete request be received.

Hours: Monday-Friday, 8 a.m.-5 p.m. Pacific Time. After-hours and out-of-office periods may delay processing, not the recorded receipt date. Supplier deadlines and notice requirements still apply; receipt is not Supplier cancellation. For imminent deadlines, also use the urgent contact in your booking records or by contacting (720) 772-1843.

Charges and available refunds

Your accepted SXT Adventures Travel Services Agreement and Guest Terms and Conditions, invoice packet, trip addenda, and Supplier terms govern cancellation. This form creates no new fee or acceptance of new terms.

Your previously accepted booking terms determine the charges. Where the 72-hour policy was disclosed and accepted before payment, each trip deposit or installment becomes non-refundable 72 consecutive hours after SXT receives it. Each payment has its own clock. There is no penalty-free cancellation period; accepted charges may apply immediately. Valid cancellation charges may exceed payments made, up to the full trip price where previously disclosed and accepted. Retained payments count toward charges and are not added again. A valid remaining balance stays due. This request is not a new payment authorization.

Supplier refund exceptions and successful resale recoveries are reconciled under Section 9.9 of your accepted master agreement, including refunds, credits, and avoided costs. SXT will provide an itemized calculation. Recovery or a full refund is not guaranteed. Mandatory refund rights and deadlines remain protected. This form does not impose this policy on an older booking that did not include it.

You may owe actual, documented shared-room cost increases, including a Supplier-imposed single supplement, only where the allocation and amount or calculation method were disclosed and accepted before booking and are permitted by law. SXT will itemize costs, deduct related refunds, credits, and avoided costs, and not recover the same loss twice. New costs outside accepted terms require separate written agreement.

Airfare and alternative compensation

Your accepted SXT Adventures Travel Services Agreement and Guest Terms and Conditions, invoice packet, trip addenda, and all applicable Supplier terms govern your cancellation. Fare and SXT booking rules govern airfare refunds, credits, deadlines, and no-show consequences. Some nonrefundable fares may qualify for a travel credit for later use. Missing a segment may affect later ones, charges for which the guest will be responsible. SXT will seek refunds, vouchers, credits, or applicable rebooking on your behalf whenever possible. This will require your separate informed authorization via email, text, or other written authorization. Oral authorizations will not be considered valid and must be followed up by this form or other written authorization.

These terms and any guest charges remain subject to applicable law and your accepted booking terms. Airline cancellation or a qualifying significant change may require a refund even for nonrefundable airfare. This form does not convert those events into voluntary guest cancellation or waive applicable refund rights. SXT will fulfill any refund or notice duty that applies to its role; obtaining this form or acknowledgment does not delay a legally required refund. When a cash refund is legally due, choosing a credit, voucher, or rebooking instead requires a separate informed choice after disclosure of that right and the alternative's material conditions.

Insurance transfers and withdrawal

Contact your travel insurance provider promptly about claims and deadlines. SXT can assist with trip records but does not decide coverage. Canceling travel does not cancel insurance. Travel insurance may provide recovery for covered losses; it does not guarantee payment or replace available refunds or other legal rights. Do not include medical details or identification records here.

Transfer of a canceled trip to another guest requires a separate written SXT and Supplier approval. This form approves no transfer or resale. Any offered transfer or credit has separately documented terms and authorization. Inventory may be released; reinstatement may be unavailable or cost more. Request withdrawal promptly in writing; SXT will confirm whether it remains possible.

Your acknowledgment and signature

☐ I authorize the cancellation above without a further cost estimate and understand additional charges may apply. I am at least 18 and authorized for every listed traveler. SXT may verify my written authority for other adults or parental or legal authority for minors. I reviewed this form and had an opportunity to ask questions.

Non-waivable refund, billing-errors, consumer-protections, and other rights remain protected. This is a cancellation instruction, not a liability release or settlement of disputed charges.

If signing electronically, I intend my electronic signature to sign this request. Paper signing is available. This does not itself consent to electronic delivery of legally required notices. SXT will provide a completed copy.

Signature: _____

Date: _____